

DOKANAPNI VENDOR AGREEMENT

Official Vendor Agreement for DokanApni Marketplace.

Marketplace	DokanApni
Website	https://dokanapni.com
Support	support@dokanapni.com

This Vendor Agreement is entered into between DokanApni (“Marketplace”) and the registered Vendor/Seller (“Vendor”). By registering as a seller on DokanApni, the Vendor agrees to comply with all marketplace operational policies, compliance procedures, and governance requirements.

1. Vendor Compliance

- Vendor agrees to comply with all DokanApni marketplace policies.
- Vendor must operate legally within Pakistan.
- Vendor must provide accurate information.

2. Product Standards

- All products must be legal and authentic.
- Products must match descriptions and images.
- Products must comply with quality and safety standards.
- Prohibited items are strictly forbidden.

3. Vendor Responsibilities

- Product fulfillment and shipping preparation.
- Maintaining accurate inventory and pricing.
- Customer support related to vendor products.
- Compliance with Pakistani laws and marketplace rules.

4. Marketplace Rights

- Review and approve or reject listings.
- Investigate suspicious activity.

- Suspend unsafe or fraudulent sellers.
- Remove prohibited or policy-violating products.

5. Payments & Protection

- Payments may be temporarily held for fraud prevention.
- Payment release may depend on delivery confirmation.
- Refund and return review procedures may apply.

6. Required Marketplace Policies

- Terms & Conditions
- Refund & Returns Policy
- Privacy Policy
- Safety Policy
- Prohibited Products Policy
- Buyer Protection Promise

7. Account Suspension

- Violation of marketplace policies may result in account suspension.
- Repeated violations may result in permanent seller ban.

Marketplace Policy Links

<https://dokanapni.com/terms-and-conditions/>

https://dokanapni.com/refund_returns/

<https://dokanapni.com/privacy-policy/>

<https://dokanapni.com/promise/>

<https://dokanapni.com/prohibited/>

<https://dokanapni.com/safety/>